



Kick

Infor case study

Children First

Modernising SunSystems Hosting for Scotland's National Children's Charity

Children First is Scotland's national children's charity. Founded in 1884 and celebrating its 140th anniversary in 2024, the organisation protects children from harm and supports recovery from trauma and abuse. Through a national support line and work in homes, schools, and communities across Scotland, Children First is powered by a network of passionate supporters, volunteers, and partners.

The challenge

Children First had been using Infor SunSystems as their primary financial system, hosted externally. In 2024, they were informed they needed to vacate their data centre by January 2025 - creating a tight timeline and an urgent need for a stable, secure hosting solution. In Q3, they reached out to Kick to discuss migrating SunSystems into Kick's managed datacentre.

How Children First discovered Kick

Children First first heard of Kick through word of mouth, with several other charities recommending the team for their experience in the sector and strong SunSystems expertise. These endorsements gave Children First the confidence to engage Kick as their financial systems partner.

The solution

Kick proposed a "lift and shift" migration of the SunSystems environment into Kick's high-performance datacentre. This allowed Children First to retain their existing setup while benefiting from secure, managed infrastructure optimised for SunSystems.

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Project milestones and delivery

With an immovable deadline of January 2025, it was essential that the transition be smooth and on time. Kick completed the migration ahead of schedule, finalising the move by the end of 2024 and ensuring zero disruption to operations.

Impact and benefits

The successful migration ensured uninterrupted access to SunSystems and removed the risks tied to the previous datacentre. It also eased the burden on internal IT resources by transferring maintenance and monitoring to Kick's support team. The new setup offers greater scalability and long-term stability for Children First's finance operations.

“It has been a pleasure working with Kick. The company took the time to understand the challenge and were not deterred by the timescales involved... The expertise and ongoing support provided by Kick has ensured critical finance operations have continued without disruption.” ”

Laura Wilcock / Head of IT

**CHILDREN
FIRST**

