



# Kick

## Kick M365 Backup Service

### Secure, reliable, and always available

Microsoft ensures that your Microsoft 365 (M365) services remain available but does not provide a backup solution for your data. This means that data loss due to accidental deletions, human error, malicious intent, or even bad leavers can pose significant risks to your business. Given the increasing reliance on M365 for emails, files, conversations, and more, having a robust backup solution is critical.

#### Why you need Kick M365 Backup Service:

Many users assume that Microsoft 365 includes comprehensive data protection. However, without a dedicated backup service, businesses can face severe disruptions due to:

- / **Accidental Deletion:** Files or emails accidentally deleted might not be recoverable after a certain period.
- / **Malicious Deletion:** Bad leavers or cyberattacks can result in the intentional deletion of critical data.
- / **Human Error:** Simple mistakes can lead to significant data loss.
- / **Tenant Lockout:** Issues with account access or administrative controls can temporarily lock users out of their data.

Kick M365 Backup Service ensures your data is always recoverable and protected. Our solution includes automatic, continuous backups stored securely in our private cloud, enabling granular recovery of files, emails, conversations, and more.

#### Key features and benefits:

- / **Comprehensive Backup:** We provide automatic backups for M365 services, including OneDrive, Exchange, SharePoint, and Teams. This ensures that all your data is protected against loss.
- / **Granular Recovery:** Restore individual files or entire mailboxes to a specific point in time, maintaining folder structures and permissions.
- / **Unlimited Storage and Indefinite Retention:** We offer unlimited data storage capacity and indefinite retention options to suit your needs.
- / **Single Pane of Glass Management:** Manage all your organization's backup data from a single, user-friendly interface.
- / **Seamless Recovery:** Quickly identify and recover individual items or entire accounts, ensuring minimal downtime.
- / **Secure Private Cloud Storage:** Your backups are stored securely in our private cloud, eliminating the need for local storage resources.

#### Contact Us



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### Supported Licenses:

Our service supports various M365 licenses including:

- / **Business: Basic**, Standard, Premium
- / **Enterprise:** E1, E3, E5, F1, F3
- / **Not for Profit:** Business Basic Donation, Business Standard
- / **Government:** G1, G3, G5
- / **Education Plans:** A1, A3, A5



### Services Backed Up:

Our service supports various M365 licenses including:

- / **OneDrive:** All individual documents with versioning support
- / **Exchange:** Emails, shared mailboxes, group emails, contacts, and calendars
- / **Not for Profit:** Business Basic Donation, Business Standard
- / **SharePoint:** Documents, templates, assets, pages, and collections
- / **Teams:** Public and private channel content, including messages, files, and meetings

### Features

Feature	Availability
Comprehensive Backup	✓
Granular Recovery	✓
Unlimited Storage	✓
Indefinite Retention	✓
Single Pane of Glass Management	✓
Secure Private Cloud Storage	✓

### Pricing

Our service is priced at £2 per user per month, providing an affordable solution for comprehensive M365 data protection.